

<p><b>Does it cost me to create a personalised login?</b></p>	<p><i>No. There is no charge for creating a personalised login.</i></p>
<p><b>Is there a limit to the number of personalised logins that can be associated with an account?</b></p>	<p><i>No. There is no limit to the number of personalised logins you can associate with your subscription. We want everybody in your office to be able to enjoy hassle free access to RP Data. So create as many as you like.</i></p>
<p><b>Will you kick users off when someone new connects?</b></p>	<p><i>No. With the exception if a standard timeout for inactivity, you will not be logged off your RP Data session.</i></p>
<p><b>Are you going to introduce a fee for personalised logins in the future?</b></p>	<p><i>No. There is no fee planned for personalised logins.</i></p>
<p><b>Will RP Data be able to see what I do in the Property System?</b></p>	<p><i>No. However we do log system usage requests in line with our data supply agreements and are compliant with the National Privacy Principles. For more information on privacy, please visit <a href="http://www.rpdata.com/privacy.htm">http://www.rpdata.com/privacy.htm</a></i></p>
<p><b>How many personalised logins can I have?</b></p>	<p><i>Have as many personalised logins as you like. There is no limit upper limit. Common sense will likely prevail.</i></p> <p><i>We remind users that under our License Agreement users are granted a site license to access RP Data from a single location.</i></p>
<p><b>So are you getting rid of charging for logins?</b></p>	<p><i>What you previously knew as “logins” is now known as “<b>Sessions</b>”.</i></p> <p><i>This term represents the number of people that can be connected to the RP Data Property System at the same time.</i></p> <p><i>RP Data continues to sell its subscription plans with a pre bundled number of “<b>sessions</b>”.</i></p> <p><i>Customers are welcome to purchase <b>additional sessions</b> for a small monthly fee should they want more staff connecting to the RP Data Property System at the same time. If you would like more sessions associated with your account, please call us on 1300 789 303.</i></p>
<p><b>Do I have to use my name?</b></p>	<p><i>No. You can use any name you like. This is your own personal username for RP Data. Feel free to use a nick name if you like.</i></p>
<p><b>Are Personalised Logins more secure?</b></p>	<p><i>Yes. Personalised Logins are more secure, because everyone has their own username and password to the RP Data Property System. You can also change your username and password details online.</i></p>

**How do I find out how many sessions I currently have?**

*Please speak with your local RP Data Sales Representative, or give us a call on 1300 789 303 and we'll look up your account details while you are on the phone.*

**How do I change my password?**

*You can change your password online. Click the "I forgot my password" link and answer your secret question. You will then be able to nominate a new password.*

**What do I have to do to get my own personalised login?**

*Please click the "**Members, Claim Your Name Now!**" button on the RP Data Corporate Home Page or from within the RP Data Property System.*

*The button looks like this...*



**Members, Claim Your Name Now!**

**Why should I bother to create a personalised login?**

*Personalised Logins is the **beginning of a number of new products, services and rewards** that RP Data will be releasing over the coming months to help you make the most of your time, be more productive and differentiate yourself from the crowd.*

*Eg: New rewards program, unlimited storage of your CMAs & your own personal subscription to the RP Data Property Pulse.*

**If I run into issues or have further questions, who should I call?**

*The RP Data Customer Service team is available to assist you from **6:30am to 7:00pm Monday to Friday on 1300 734 318.***